



Denise Easter MSN, RN, is the Quality Improvement Satisfaction Improvement Manager with the OK Health Care Authority. Denise has been at OHCA for 13 years, working as a Care Manager in the medical unit researching & writing guidelines and in the Quality Unit overseeing CAHPS and provider surveys. Denise has over 40 years of experience as an RN, working in both hospitals and clinics before coming to OHCA. As a Quality Improvement manager, she works to improve health outcomes by finding ways to improve the member experience and increase provider satisfaction with Sooner Care.