



Jeanne Mapes, JD, CPCU, CPHRM

Jeanne has more than 30 years of experience working with professional liability insurers, working first in claims and then in risk management. She has worked with multiple insurers in various states throughout the Midwest and South. She presents patient safety programs to physician office groups and provides risk management consults to insured providers. Jeanne currently provides services to physicians in Oklahoma and Arkansas. Jeanne is a graduate of Creighton University, with both bachelor's and master's degrees in history. She earned her juris doctor from the University of Missouri-Kansas City. She has been a member of the bar in Missouri, Kansas, and Wisconsin. She is a member of the American Society for Healthcare Risk Management and holds the CPHRM (Certified Professional Healthcare Risk Manager) certification. She is also a member of The Insurance Institutes CPCU society and holds the CPCU (Chartered Property Casualty Underwriter) designation.